

# **UFA Refund & Cancellation Policy**

Updated: August 21, 2024

## **Memberships & Subscription Cancellations**

Monthly memberships and subscriptions may be canceled at any time up to (5) five business days prior to monthly renewal date. Cancellation will be effective as of the monthly renewal date.

If cancellation request is made less than (5) five business days prior to monthly renewal date, cancellation will be effective on the following monthly renewal date. Example: If cancellation is requested on May 30<sup>th</sup> for June 1<sup>st</sup> renewal, the cancellation will not become effective until July 1<sup>st</sup>. UFA does not issue partial refunds for the cancellation of a monthly membership and/or monthly subscription.

## **Management Training Refund**

Management Training fees are non-refundable since proprietary training and information are disclosed, but participant may request a refund of fees paid if participant believes they have not received adequate training or support. Participant agrees to provide UFA with notice of any short-falls and allow UFA 30 days to cure any training or support short-falls. A refund will only be issued if UFA fails to cure said short-falls within 30 days of notice. UFA is committed to the success of every participant and will make every effort to ensure their success. All non-disclosure agreements will remain in force regardless.

All questions may be directed to [admin@unitedfreedomalliance.org](mailto:admin@unitedfreedomalliance.org)