

# **UFA Refund & Cancellation Policy**

Updated: February 25, 2025

## **Monthly Memberships & Training Fee Cancellations**

Monthly memberships and subscriptions may be canceled at any time up to (3) three business days prior to monthly renewal date. Cancellation will be effective as of the monthly renewal date.

If cancellation request is made less than (3) three business days prior to monthly renewal date, cancellation will be effective on the following monthly renewal date. Example: If cancellation is requested on May 31<sup>st</sup> for June 1<sup>st</sup> renewal, the cancellation will not become effective until July 1<sup>st</sup>. UFA does not issue partial refunds for the cancellation of a monthly membership and/or monthly subscription.

## **Management Training Refund**

Participant may request a refund of one-time training fees up to one year from enrollment if participant believes they have not received adequate training or support. Participant agrees to provide UFA with notice of any perceived short-falls and allow UFA 30 days to cure any training or support short-falls. A refund will be issued if UFA fails to adequately cure said short-falls within 30 days of notice. UFA is committed to the success of every participant and will make every effort to ensure their success. Any refunds issued after (90) ninety days from enrollment will be prorated. All non-disclosure agreements will remain in force regardless.

All questions may be directed to [admin@unitedfreedomalliance.org](mailto:admin@unitedfreedomalliance.org)